

Guarantee Statement

This product is covered by a 12 month consumer guarantee against faulty workmanship, materials and function from the date of purchase providing that it is used in accordance with the full installation and maintenance instructions. Please keep your proof of purchase safe as this must be submitted when making a claim under this guarantee.

It is a condition of this guarantee that your Yale product:

- Has been correctly installed and maintained in accordance with the Yale installation and maintenance instructions provided to you at the time of purchase.
- Has not been modified in any way.
- Has not been subjected to unauthorised repairs.

Yale are responsible under this guarantee for repairing the product or replacing the product as we deem necessary.

If there is fault with the product, please call 800 YALE (UAE) or +971 800 YALE (international).

Please do not carry out any repairs without our authority or by using an unauthorised person. Any repairs or other works carried out without our prior authorisation or by using an unauthorised person will not be covered under this guarantee.

This guarantee is non-transferable and applies to products purchased in the Middle East region only. This guarantee does not apply to normal wear and tear. This does not affect your statutory rights. A full copy of the product instructions are available upon request or by visiting our website www.yale.ae.